



Committee and Date

Health and Wellbeing Board

8 September 2022

MINUTES OF THE HEALTH AND WELLBEING BOARD MEETING HELD ON

14 JULY 2022

9.30 AM - 12.25 PM

Responsible Officer: Amanda Holyoak

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Members Present: Cllr Simon Jones (Chairman) - Portfolio Holder, Adult Social Care & Public Health Cllr Kirstie Hurst-Knight - Portfolio Holder for Children and Education, Rachel Robinson - Executive Director of Health, Wellbeing and Prevention, Shropshire Council, Tanya Miles - Executive Director of People, Shropshire Council, Lynn Cawley, Chief Officer, Healthwatch Shropshire, Superintendent Stuart Bill - West Mercia Police, Jackie Jeffrey - Chief Officer, Citizens Advice, Shropshire David Crosby - Chief Officer SPIC, Ben Hollands - Health and Wellbeing Strategy Implementation Manager, Midlands Partnership NHS Foundation Trust

12 Apologies for Absence and Substitutions

Laura Fisher, Housing Services Manager, Shropshire Council, Sara Ellis, RJA, Cllr. Cecilia Motley, Portfolio Holder for Communities, Place, Tourism & Transport, Patricia Davies, Chief Executive, Shropshire Community Health Trust, Nigel Lee, Interim Director of Strategy and Partnerships, SaTH, Claire Parker, Director of Partnerships, NHS Shropshire Telford & Wrekin, Simon Whitehouse, Chief Executive Officer, Shropshire, Telford & Wrekin ICB

Tracey Jones substituted for Claire Parker, Karen Evans substituted for Nigel Lee and Nicola Dymond substituted for Simon Whitehouse.

13 Disclosable Interests

None were declared

14 Minutes of the previous meeting

The Chair reported that the minutes of the last meeting would be presented at the September meeting for approval.

15 SEND Local Area Inspection Action Plan - update on progress

David Shaw, Assistant Director Education and Achievement introduced himself and provided an update on work that had taken place following the 2020 inspection. He referred to the challenges across the partnership, including redeployment during the pandemic, with colleagues now returning to their substantive posts.

Board Members noted the six areas of focus and that the Joint Strategic Needs Assessment would be available shortly. It also discussed issues around the capacity of

the Designated Clinical Officer, and action planned to address this. Waiting lists for BEEU had grown significantly and recruitment might require reallocation of resources.

The Executive Director for People emphasised that SEND was everyone's responsibility, not just that of the local authority, and asked Board members to take this message back to their own organisations. Future updates to the board would include a selection of lived experience examples to illustrate positives and challenges in the system

It was recommended that Tracey Jones, Deputy Director Partnerships should join the SEND Partnership Board so there was clear ownership from the ICS.

The Executive Director of People recommended that a report on speech and language be provided for the Board to it can ascertain progress.

The Board acknowledged that working across two systems was a challenge and there was a lot to do but it was crucial not to lose pace and refine focus and be clear about responsibilities so that young people received a quality service and felt supported.

The Portfolio Holder for Children and Education recognised the hard work and commitment of all involved and encouraged anyone with any concerns to let her know.

RESOLVED:

To note the report and appendices

To request an update in six months following the final draft of the accelerated action plan and impact this is making to improve the experience and outcomes for children and young people with SEND

To request an update on the Speech and Language Service for a meeting later in the year

16 Public Question Time

A public question was received from Sue Stewart in relation to Health Lives and Mental Health.

The full question and the response provided by the Chairman is available from the web page for the meeting: [Publicquestion July 2022.pdf\(shropshire.gov.uk\)](#)

17 System Update

Outputs of the Shrewsbury Wellbeing Hub Engagement

The Board had received a paper, for information, on the outputs of the Shrewsbury Wellbeing Hub Engagement from Edna Boampong, Director Communications and Engagement, ICS.

The Board noted the report.

ICS Update

The Board received an update on the progress regarding ICS creation and governance arrangements for Shropshire, Telford and Wrekin. Once established, the Integrated Care Partnership would produce an integrated care strategy for the area - focused on local needs at a place and neighbourhood level and informed by the Health and Wellbeing Strategies created by the two Health and Wellbeing Boards of Shropshire and Telford & Wrekin, by Joint Strategic Needs Assessments (JSNAs) and both Place Based Partnerships.

Nicola Dymond new in role as Director of Strategy and Integration (representing Simon Whitehouse at the meeting) gave her perspective on developments going forward and confirmed that she would attend both the Shropshire and Telford and Wrekin Health and Wellbeing Boards. A new Strategy Committee would be formed now that the ICB had been established an integrated plan developed. The Committee Structure would need to capture priorities and discussions and collate them into a truly system view for partners. Further consideration would be given to how best to work and align with Health and Wellbeing Boards, look for synergies and identify and use Place priorities.

It was hoped that by the time of the September Health and Wellbeing Board meeting that more detail would be available for discussion at the meeting.

RESOLVED:

To note the detail contained in the report

Support the approach for a strong 'place based' approach to integration

To support the ICP and HWBB working in partnership

Shropshire Integrated Place Partnership (ShIPP) Update

An overview of the ShIPP meeting held on 16 June 2022 had been circulated for information and the Health and Wellbeing Board particularly noted the work underway to address key priorities including work around children and young people's mental health, the development of metrics and the personalised care work.

Joint Commissioning Board/Better Care Fund

Laura Tyler, Assistant Director, Joint Commissioning introduced the report. New BCF guidelines were expected mid-July, timescales for making a return would be short, only a one-year plan was available. A demand capacity template would need to be agreed collectively. A review of themes and projects was underway, and a report would be brought to the next meeting. Work on a market sustainability plan was also underway and development of one Winter Plan across the social care and health system

It was intended to bring a report back to the September meeting on the VCSA infrastructure and how best to utilise community assets and Jackie Jeffery reiterated that the voluntary sector could move quickly to help within the system as it had during the pandemic. The Director of People reiterated that the VCSA was a full partner of the Health and Wellbeing Board. She also asked for information about social care reform and suggested the Board should be cited on these and the implications for Shropshire people in the year ahead. It would also be useful to review BCF performance in September,

particularly considering the metrics related to admission avoidance and hospital discharges.

The Executive Director of Health, Wellbeing and Prevention also emphasised that outcomes were an important theme in the new system and prevention work was not just limited to the BCF.

RESOLVED:

To accept the report and endorse the work taking place

That the Board recognises the role of the VCSE in Shropshire and receives a report in future constructed jointly with the VCSE detailing the progress of infrastructure work and requesting discussion on medium- and long-term approach to ensuring the work can continue.

Healthy Lives Update – Trauma Informed Focus

Val Cross, Health and Wellbeing Strategic Manager, provided an update on Adverse Childhood Experiences (ACE) and Trauma Informed work which was currently underway. A steering group had been formed, chaired by the Portfolio Holder for Children and Education, to develop a co-ordinated, consistent approach across the whole system. The Chair of the Health and Wellbeing Board had also recently joined the group.

In response to a question it was confirmed that in addition to screenings of the film 'Resilience – the biology of stress and science of hope' for ICS Members and Councillors, more wide-spread screenings of the film were under consideration.

The Board thanked Val for her enthusiasm in leading this work and she reported that more resource would be required to deliver at a larger scale and pace.

Ivan Powell, Independent Safeguarding Board Chair reported on work recently completed at Herefordshire Council on a thematic review of premature deaths of six people in which adverse childhood events and trauma had been a factor. He agreed to share links to that work with the Board.

The Executive Director of Place urged all Board members to return to their organisations and ensure as many colleagues as possible signed up for resilience training.

RESOLVED:

To receive the report and endorse this work as Board System partners

18 Urgent and Emergency care update

Board Members had before them a report providing an update on the Shropshire, and Telford and Wrekin Emergency Care Improvement Plan. Sam Tilley, Director of Urgent & Emergency Care and Emergency Planning, drew particular attention to the current context within which the plan was set and highlighted the huge continued commitment and efforts of frontline health and social care staff to deliver the plan. The plan was iterative and would continue to develop.

There had been a recent MP summit and a further imminent summit would take place dedicated to issues around hand over delays and the ambulance service. It was anticipated that improvements would be seen as the quarter and year progressed.

Board Members made observations, comments and asked questions covering: metrics of the plan and where and how they would be reported; whether the plan took account of predictions for next winter and was learning from the last winter incorporated; and whether the importance of prevention work adequately recognised;

In responding, the Director of Urgent & Emergency Care and Emergency Planning reported that there would be stringent monitoring arrangements for the metrics – both at the Emergency Care Delivery Board which met monthly and also at the Emergency Care Operational Group meeting twice a month. She said that the plan could not be delivered without prevention and place-based work which would be key. The winter planning process had started in May and schemes put in place for the previous winter evaluated.

It was agreed to discuss outside of the meeting how to report on the Plan to the Health and Wellbeing Board.

The Board went on to discuss the challenges of the stretched social infrastructure with providers struggling to recruit and retain care workers due to fuel costs and other increases in cost of living. The Integrated Care Board had been asked to write to NHS England and Improvement to highlight the cost of living issues which particularly impacted on a rural setting and requesting immediate investment into support for care staff. If it was not possible to retain care workers, the situation in winter would be extremely serious.

The Board went on to discuss how care workers shared their thoughts and experiences before leaving the sector and David Crosby said that he would take this back for consideration by SPIC. Lynn Cawley said Healthwatch would be happy to help.

RESOLVED

To support the ongoing programme of work set out in the Urgent and Emergency Care Improvement Plan.

19 Health Protection update (including COVID-19)

Susan Lloyd presented the health protection report before members of the Health and Wellbeing Board.

Board members noted that there were no particular concerns around the levels of polio vaccinations in Shropshire, following the recent detection of two similar polio strains found in London sewage samples. They also noted the joint flu and covid vaccination programme and discussed issues around a backlog in breast screening and measures in place to address this. The Director of Public Health explained that the breast screening bus would not include Bridgnorth and Market Drayton for one round only but that this would resume. A conversation had taken place with NHS England to ensure women could access screening facilities at RSH and PRH.

The Director of People requested more detailed data on the number of women offered screening and subsequent uptake of screening for women and asked for reassurance that

antenatal and newborn screening was taking place face to face, not virtually. More detail would be provided at a future meeting.

RESOLVED

To note the contents of the report

20 Health Inequalities: Creative Health

The Chair welcomed Naomi Roche – Creative Health Programme Manager, to the meeting who gave a presentation on Health Inequalities and Personalised Care with a number of examples of non-clinical approaches, for example, offered to young people with asthma.

Following the presentation, discussion covered the obvious links between this work and other work in the system, including the work on adverse childhood events and trauma. The Board heard that a toolkit would be made available in the Autumn and published nationally which would support the commissioning of creative health activities. The approach was designed to complement traditional services and reduce demand on them, rather than replace them, and to focus on changing behaviours.

Board members heard about a social prescribing pilot conducted through personalised care programmes, however there was no baseline funding available to provide support on an on-going basis.

The Creative Health Programme Manager said she would share the evaluation of the pilot in the South West of the county when it was available. It was also suggested that those participating in performing arts be invited to identify the benefits on their health perhaps through a survey.

RESOLVED

The Board accepted the report and endorsed the work taking place.

21 Innovative practice - Digital report

The Board noted that this item had been deferred to the 8 September 2022 meeting.

22 Social Action Taskforce Action Plan

The Executive Director of Health, Wellbeing and Prevention introduced the report before members which outlined the stark choices people would have to face during the winter months due to fuel and other cost of living increases and the disproportionate impact this would have on the Shropshire population,

She encouraged all Board members to raise awareness in their own organisations of the 'Worried About Money' leaflet and publicise the 'Cost of Living Help' joint web page and referred to an open letter to be sent to government highlighting the particularly stark position in Shropshire. More capacity would be needed from October onwards to help take calls, answer queries and partners around the table were all asked for support and

input. The Board asked that this letter be circulated to all elected members and the local MPs.

RESOLVED:

- That the Board recognises the work underway to mitigate the impact of the cost-of-living crisis on our residents and any support it can give to deliver key actions identified by the Task Force. There is some urgency to this work as there is consensus amongst local organisations that the cost-of-living crisis will intensify in October due to further increases in energy bills and the continued rise in inflation.
- That the Healthy Lives Steering group considers how the Social Taskforce action plan can be actioned at their next meeting.
- To encourage members to take actions around the cost-of-living back to their organisations, particularly in relation to the impact on their own workforces.

23 GP Access

Emma Pyrah, Associate Primary Care Director, presented the report on behalf of Tracey Jones, highlighting key messages in relation to restoration of access to primary care. Responding to questions around some practices only offering same day appointments she reported that individual practices held data about telephone calls not answered rather than the ICB.

RESOLVED

To note the report

24 Chairman's Updates

The Chairman provided updates on correspondence in relation to changes to supplementary opening hours for a number of pharmacies in Shropshire. The Statutory Pharmacy Needs Assessment was progressing, was in draft form and would be going out to consultation shortly.

The Collaborative Planning Workshop would be held on 29 September 2022 and he asked that Board Members make time to attend

Signed (Chairman)

Date: